

## How a Parent can make a Complaint

If a parent has a potential child protection concern:

I have a concern about my/a child's safety



I can talk to the class teacher



If I am still concerned, I can talk to the Designated/ Deputy Designated Teacher for Child Protection or the Principal



If I am still concerned, I can talk/write to the Chair of Board of Governors



If I am still concerned I can contact the NI Public Services Ombudsman  
Tel: 0800 343 424



At any time I can talk to the local Children's Services Gateway Team [insert local Gateway telephone] or the PSNI Central Referral Unit at 028 9025 9299